

Contacting medical microbiology

Clinical advice for secondary care

Clinical calls to medical microbiology are received from doctors \geq FY2 grade.

Weekdays, Monday-Friday, advice is available between 11am-4pm.

Calls out-with this time for urgent clinical calls only.

Clinical staff should consult the relevant infection and laboratory guidance before contacting microbiology unless instructed by a consultant.

There is also advice on [how to contact microbiology](#) on the antimicrobial companion.

Monday-Friday (11am-4pm) (excluding public holidays)

Advice is available via tel: 0131 536 3373 (internal 63373) with option 4 for medical microbiology. These calls will be triaged with the aim to respond usually within 2 hours.

>5pm weekdays (5pm -9am), weekends and public holidays

On-call medical microbiology via switch board

Urgent clinical advice

Monday –Fridays (9am-11am, and 4-5pm)

Advice is available via tel: 0131 536 3373 (internal 63373) with option 4 for medical microbiology, urgent clinical calls only.