



Adastra Training

Dr Henderson Clinical Lead OOH

Welcome to Adastra

Please only attempt to login if you are an authorised user.

User:

Password:

Login

Shutdown

Your Location Details

Your location:

Douglas Street Clinic

DN:

License Statistics

No. of people logged in at this time	29
Total local licenses:	85

Who's online

Computer Misuse Act 1990 - Unauthorised access to this system is an offence

As of the 25th May 2018 this software adheres to the EU General Data Protection Regulation (GDPR). Please see Services Privacy Statement under the Help and About section in the top menu for more details.

Message of the day

Thank you for the support for the Covid and/ or OOH services.

Please observe social distancing on shift unless operationally impractical.

When re-triaging Covid Advice Calls, any case which fulfils the case definition and which requires face to face assessment must be seen in the Community Assessment Centre or OOH red zone.

Thank you, Iain

Enter your Username
and password here.
See next screen

Adastra login

 **adastra**

Welcome to Adastra

Please only attempt to login if you are an authorised user.

User: Password:

Login Shutdown

Your Location Details

Your location:

License Statistics

No. of people logged in at:

Total local licenses:

Computer Misuse

As of the 25th May 2018 th
Please see Services Privacy

Message of the day

Thank you for the support

Please observe social distancing

When re-triaging Covid requires face to face as OOH red zone.

Thank you, Iain

- Douglas Street Clinic
- Airdrie Community Health Centre
- Douglas Street Clinic
- Emergency Referral Centre
- Hub
- Lanarkshire HQ
- MHAT Hairmyres
- MHAT Monklands
- MHAT WGH
- COVID-19 Hub
- COVID-19 FTF Centre
- Wishaw Assessment Centre
- Motherwell Assessment Centre
- Bellshill Assessment Centre**
- Airdrie Assessment Centre
- North Assessment Centre
- Coatbridge Assessment Centre
- Camglen Assessment Centre
- Hamilton Assessment Centre
- East Kildare Assessment Centre
- Clydesdale Assessment Centre
- NearMe Assessment Centre

Choose your centre from the drop down.

COVID-19 FTF Centre
Covid-19 Hub
Airdrie AC
Hamilton AC

Then login.....

Menu

Heading

No locked cases

Only show status for cases at this location

Waiting For Clinician	6
Enter Case Details	7

Search Menu (Ctrl + E)

- Interface Status List
- Call Handling
- Clinician Options
- Despatch
- ECD
- Email
- Patient Maintenance
- Database Search
- Messaging
- External Information
- Medicine Management
- General
- Surgery Messaging
- Reporting
- System Admin
- System Configuration
- Maintenance Modules

adastra

The options down the left hand side are different for people with different privileges, so may vary between users but don't worry.

Menu

Logged in as:
 DR. JOHN HENDERSON [2882]
 Douglas Street Clinic

LOG OFF

- Search Menu (Ctrl + E) X
- Interface Status List
- Call Handling
- Clinician Options**
- Despatch
- ECD
- Enter Case Details (10)
- Email
- Patient Maintenance
- Database Search
- Messaging
- External Information
- Medicine Management
- General
- Surgery Messaging
- Reporting
- System Admin
- System Configuration
- Maintenance Modules

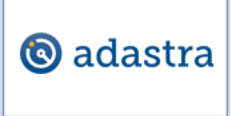
Heading

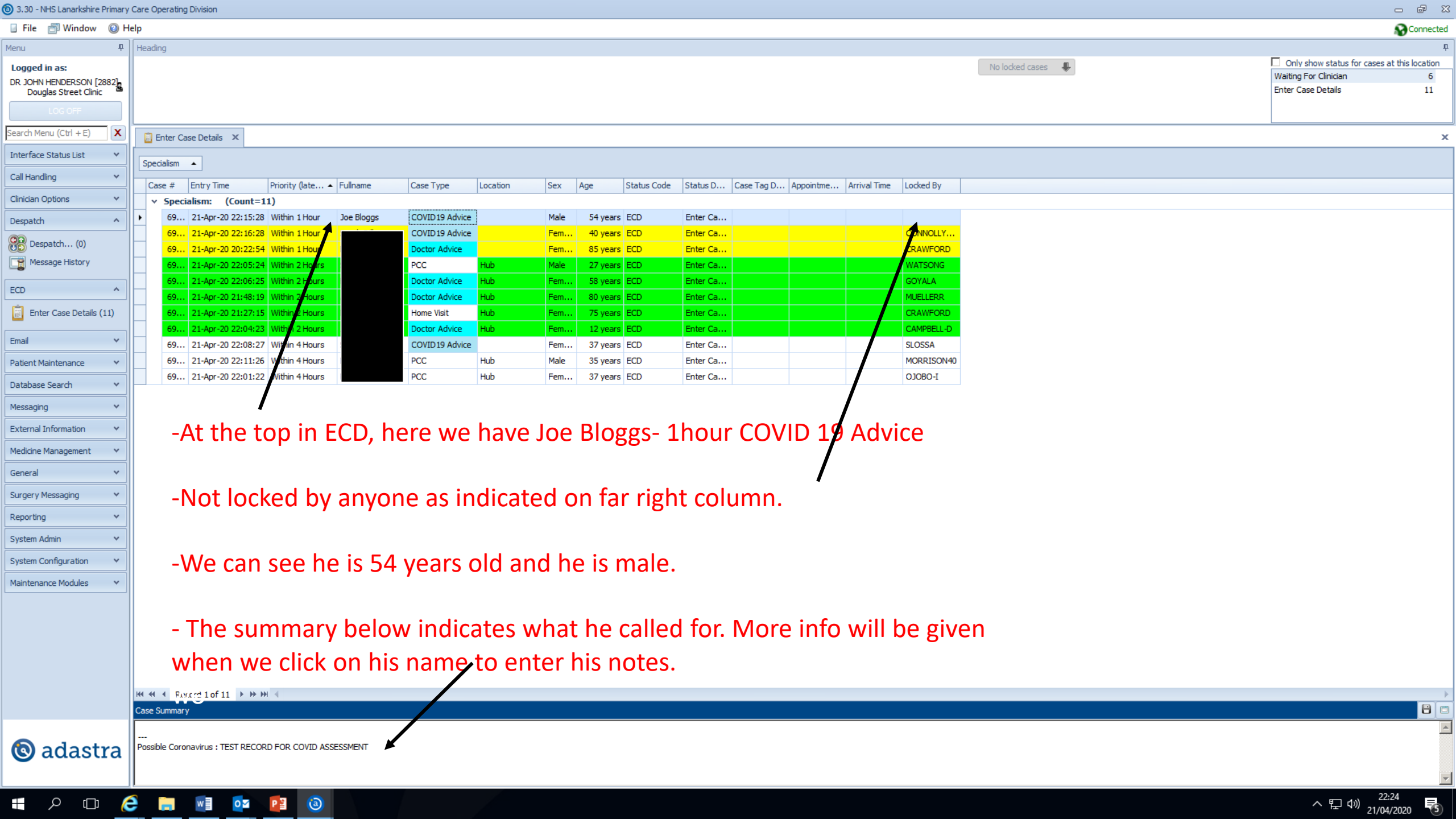
No locked cases

Only show status for cases at this location

Waiting For Clinician	5
Enter Case Details	10

ECD- Enter Case Details- this is where all calls will be located and this is where they will be triaged from.





-At the top in ECD, here we have Joe Bloggs- 1hour COVID 19 Advice

-Not locked by anyone as indicated on far right column.

-We can see he is 54 years old and he is male.

- The summary below indicates what he called for. More info will be given when we click on his name to enter his notes.

Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Search Menu (Ctrl + E)

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

69658 Joe Bloggs Male 11-Aug-65 54 years 1 last week

Active date 21-Apr-20 22:11:57 BST Entry date 21-Apr-20 22:15:28 BST

Contact 0141 222 0000 Dial

Home: 01698 222222 Dial

Mobile:

Cur. loc:

Other:

Caller:

Name: Joe NHS24

Status COVID-19 Service / COVID 19 Advice

Enter Case Details

On reception Within 1 Hour

Cover

CHI

Current Location Home now

Douglas Street Community Health Clinic

19 Douglas Street

Hamilton

Ln

Postcode ML3 0BP Map Reference NS:713 559

Directions Map

Ethnicity: Unknown

Doctor Unregistered (INT)

Case Summary

Possible Coronavirus : TEST RECORD FOR COVID ASSESSMENT

Id	Start Date	Completion Date	Minutes Elapsed	Target Time	Status
COVI...					No target

Record 1 of 1

Firstly check GP and current address. If the GP is from another health board and patient isn't in Lanarkshire we don't deal with them and these will be passed back to NHS24 by the hub.

Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Search Menu (Ctrl + E)

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

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19 Douglas Street
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On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

69658 Joe Bloggs Male 11-Aug-65 54 years 1 last week

Active date 21-Apr-20 22:11:57 BST Entry date 21-Apr-20 22:15:28 BST

Contact 0141 222 0000 Dial

Home: 01698 222222 Dial

Mobile:

Cur. loc:

Other:

Caller:

Name: Joe NHS24

Status COVID-19 Service / COVID19 Advice

Enter Case Details

On reception Within 1 Hour

Cover

CHI

Doctor Unregistered (INT)

Current Location Home now

Douglas Street Community Health Clinic

19 Douglas Street

Hamilton

Ln

Postcode ML3 0BP Map Reference NS:713 559

Directions Map

Ethnicity: Unknown

Case Summary

Possible Coronavirus : TEST RECORD FOR COVID ASSESSMENT

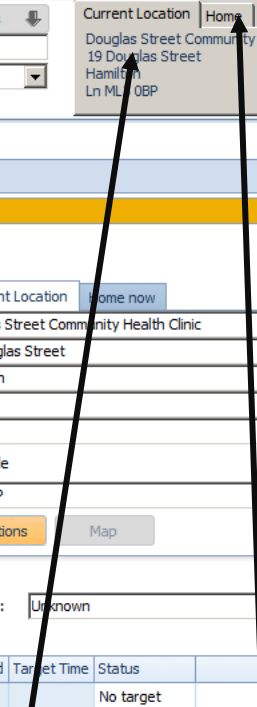
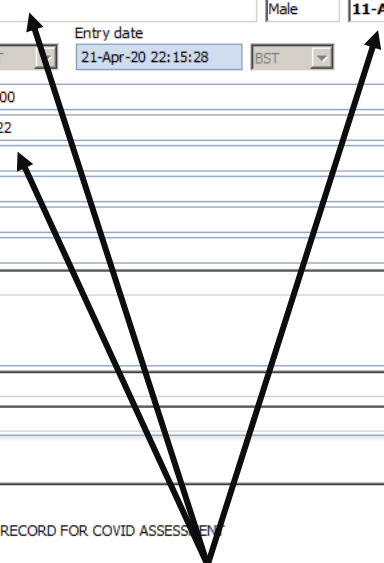
adastra

Id	Start Date	Completion Date	Minutes Elapsed	Target Time	Status
COVI...					No target

Record 1 of 1

Patient name, DOB and contact number.

Current address and old address tabs



Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Medical history has not been checked during this case

Mark checked

Entries marked [Not coded] will not be considered during Prescribing Screening

Current medication	Allergies and sensitivities	Medical conditions
Drug Name	Sensitivity	Start Condition Finish
<p>Medical History tab- this tab is never used and there is never any information located here.</p>		

Include old entries Cancel All Medication Changes

Include old entries Cancel All Allergies and Sensitivities Changes

Include old entries Cancel All Conditions Changes

Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Search Menu (Ctrl + E)

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Major events only Show all events

Start Date	Finish Date	User	Event description	Entry Date
21-Apr-20 22:11:...	21-Apr-20 22:14:21	David Tam...	NHS 24 Assessment	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Priority On reception set to Within 1 Hour	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Case status set to LEGACYPASS	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Note rematch required set to True	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Case type set to Doctor Advice	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Case type set to COVID19 Advice	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Case status set to OLC	21-Apr-20 22:15:28
21-Apr-20 2...	21-Apr-20 22:15:28		Active Performance Management Started for COVID19	21-Apr-20 22:15:28
21-Apr-20 22:17:...	21-Apr-20 22:17:37	REYNOLDS	Modified case	21-Apr-20 22:17:37
21-Apr-20 2...	21-Apr-20 22:17:53	REYNOLDS	Case status set to ECD	21-Apr-20 22:17:53

Event list- this indicates how the patients call came to us and how it was then moved about for us to see.

Record 9 of 10

Summary

User Comments

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Menu

Logged in as:
DR JOHN HENDERSON [2882]
Douglas Street Clinic

LOG OFF

Search Menu (Ctrl + E)

- Interface Status List
- Call Handling
- Clinician Options
- Despatch
 - Despatch... (2)
 - Message History
- ECD
 - Enter Case Details (6)
- Email
- Patient Maintenance
- Database Search
- Messaging
- External Information
- Medicine Management
 - General
 - Surgery Messaging
 - Reporting
- System Admin
- System Configuration
- Maintenance Modules

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Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Emergency Care Summary Search

Forename Surname DOB CHI Postcode

Joe Bloggs 11-Aug-65

Patient Consent? Confidential? Search

Search Results

CHI	DOB	Sex	Fullname	Address	GP	Surgery
No matches						

ECS tab- Emergency care summary, you will be prompted to gain access before you are allowed to see current meds allergies and KIS information.

Joe doesn't have any here.

Not Found Cancel OK

Menu

Logged in as:
DR. JOHN HENDERSON [2882]
Douglas Street Clinic

LOG OFF

Heading

Case # No locked cases

Patient:

Phone:

Current Location **Home** 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

- Search Menu (Ctrl + E) X
- Interface Status List v
- Call Handling v
- Clinician Options v
- Despatch ^
- Despatch... (2)
- Message History
- ECD ^
- Enter Case Details (6)
- Email v
- Patient Maintenance v
- Database Search v
- Messaging v
- External Information v
- Medicine Management v
- General v
- Surgery Messaging v
- Reporting v
- System Admin v
- System Configuration v
- Maintenance Modules v

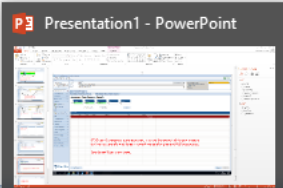
On-line clinician [Joe Bloggs] X

Patient Details | Medical History | Event List | ECS | **eCare Messages** | NHS 24 | Current Consultation

eCare Message Alerts

Unable to access eCare Message system because patient CHI Number is not known

eCare Messages with show if there are any social work contacts or child welfare issues.



Reload

Menu

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Logged in as: DR JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

NHS 24

NHS 24 PRM 23434417

Case Type NHS24

Received By David Tamburrini (Call Taker Si) ()

21-Apr-20 22:11:57 21-Apr-20 22:14:34

Triaged By David Tamburrini (Call Taker Si) ()

21-Apr-20 22:12:05 21-Apr-20 22:14:21

Disposition Dr to phone patient within 1 Hr

Algo Name DECISION SUPPORT, Selfcare and EP advice

Caller Relationship Joe Self

Outcome Code DPP2 Dr to phone patient within 1 Hr

Clinical Summary

Clinical summary created by: David Tamburrini (Call Taker Si) ()
[21/04/2020 22:14:20]
Reason for call: Possible Coronavirus : TEST RECORD FOR COVID ASSESSMENT

TEST TEST TEST

Confirmed Symptom(s):
COVID 19 Assessment
21:04:2020 22:11:23 TAMBURRINI.D.. TEST RECORD REQUESTED BY DR. HENDERSON..

Outcome: Dr to phone patient within 1 Hr

Reported Condition

Possible Coronavirus : TEST RECORD FOR COVID ASSESSMENT

Triage Questions
Phone Numbers

This tab will give you more information regarding the patients call to NHS24 and also some of their symptoms. It can be varied from a very small amount of info to a lot.



Menu

Logged in as:
DR. JOHN HENDERSON [2882]
Douglas Street Clinic

LOG OFF

Search Menu (Ctrl + E)

Interface Status List

Call Handling

Clinician Options

Despatch

Despatch... (0)

Message History

ECD

Enter Case Details (7)

Email

Patient Maintenance

Database Search

Messaging

External Information

Medicine Management

General

Surgery Messaging

Reporting

System Admin

System Configuration

Maintenance Modules

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Heading

Case # 69658

No locked cases

Current Location Home

1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Clinician Name HENDERSON

Consultation start: 21-Apr-20 22:31:01 BST

Consultation finish: 21-Apr-20 22:50:46 BST

History

<< Templates

Abdomen Assessment Groin Heart Lifestyle Limbs Lungs Post C.C

Skin Tests Asthma As...

Code Description Type

<< Coding Remove

Search

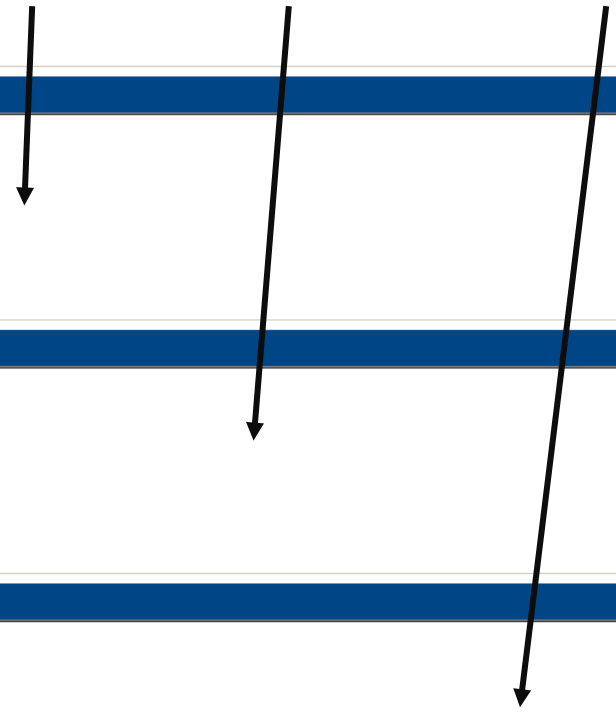
Prescribed Drugs

Forward

Finish

Prescribe

Current consultation tab for documenting history examination diagnosis and treatment.



Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Clinician Name HENDERSON

Consultation start: 21-Apr-20 22:31:01 BST Consultation finish: 21-Apr-20 22:54:34 BST

History

<< Templates Search

Abdomen Assessment Groin Heart Lifestyle Limbs Lungs Post C.C

Skin Tests Asthma As...

All cases should be coded by clicking coding button.
Can search for diagnosis or look for it under the filtered tabs or full list.

Examination

Add clinical code

Search Filtered Full list

- Clinical Codes
 - Head and neck
 - Lungs
 - Heart
 - Abdomen
 - Groin
 - Limbs
 - Skin
 - Other

Add code Close

Diagnosis

<< Coding Remove Search

Treatment

Prescribed Drugs

Forward Finish Prescribe

Menu

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs] Enter Case Details Comfort Call Service

Interface Status List

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Call Handling Prescribe...

Consultation start: 20-Apr-20 22:31:01 BST Consultation finish: 21-Apr-20 22:59:01 BST

Drug

Quantity Preparation

Name Action Appliance

Formulary? Stock

Search criteria...

- Full list
- Formulary
- Stock Items

Include unlicensed

Start to free type start of drug, if not found change to full list.

Fill in quantity and preparation and then click add when prompted.

NATIONAL HEALTH SERVICE (SCOTLAND)

Name Joe Bloggs

Address

Age / Under 12 yrs: 54 years Postcode

Yrs / Mths

No. of Days Treatment CHI No. Dispensing Endorsements

Pharmacy Stamp

Pack size Numbers Only

Pack size Numbers Only

Pack size Numbers Only

HENDERSON

Signature of Doctor Date 21-Apr-20

Please read notes overleaf and complete relevant parts BEFORE going to a pharmacy.

Remove Item Finished Cancel

To prescribe something click prescribe below and box to left will open

Menu

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years) Current Location Home 1 last week

Phone: Return No: 0141 222 0000 Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs] Enter Case Details Comfort Call Service

Interface Status List

Call Handling

- New Patient
- Comfort Call Service (10)
- Modify Open Cases (17)
- Edit All Cases
- Case Tracking (16)
- Record Patient Arrival (1)
- Confirm Appointment Times (0)
- Appointment System
- Appointment System (Manager)

Clinician Options

Despatch

- Despatch... (0)
- Message History

ECD

- Enter Case Details (7)

Email

Patient Maintenance

Database Search

Messaging

External Information

Medicine Management

General

Surgery Messaging

Prescribe...

Patient Details Medical History Examination Diagnosis Treatment

Clinician Name HENDERSON

History

Examination

Diagnosis

Treatment

Drug Amoxicillin 500mg capsules Back Presc. Hist

Quantity 21 Preparation capsule Pack info...

Indication (Reason for issue) Otitis media Generic Equiv. Prod Action Grp Remove << Add >> Search criteria... Full list Formulary Stock Items Include unlicensed

Dosage 1 capsule - every 8 hours - oral

1 capsule - every 8 hours - oral

Private Prescription

Drug Information Amoxicillin 500mg capsules POM

Contra-indications Precautions Warnings Side Effects Interactions Formulation

Amoxicillin trihydrate

NATIONAL HEALTH SERVICE (SCOTLAND)

Name Joe Bloggs

Address

Age #under 12yrs: 54 years Postcode

Yrs / Mths

No. of Days Treatment CHI No.

Pharmacy Stamp

Dispensing Endorsements

Pack size Numbers Only

Pack size Numbers Only

Pack size Numbers Only

HENDERSON

Signature of Doctor Date 21-Apr-20

Please read notes overleaf and complete relevant parts BEFORE going to a pharmacy.

Remove Item Finished Cancel

Click add to move to script and repeat any other drugs needed.

Menu

Heading

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs] Enter Case Details Comfort Call Service

Interface Status List

Call Handling

- New Patient
- Comfort Call Service (10)
- Modify Open Cases (17)
- Edit All Cases
- Case Tracking (16)
- Record Patient Arrival (1)
- Confirm Appointment Times (0)
- Appointment System
- Appointment System (Manager)

Clinician Options

Despatch

- Despatch... (0)
- Message History

ECD

- Enter Case Details (7)

Email

Patient Maintenance

Database Search

Messaging

External Information

Medicine Management

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Prescribe...

Patient Details Medical History

Clinician Name HENDERSON

History

Examination

Diagnosis

Treatment

Drug

Quantity Preparation

Name Action Appliance

Drug

Prescription Issue...

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What would you like to do with your prescription?

- Print Print prescription items out
- Record Handwritten Record prescription as having been hand-written
- Store for later Store prescription items for action later by another clinician

Cancel

NATIONAL HEALTH SERVICE (SCOTLAND)

Name Joe Bloggs

Address

Age if under 12yrs: 54 years

Postcode

Yrs / Mths

No. of Days Treatment

CHI No.

Pharmacy Stamp

Dispensing Endorsements

Amoxicillin 500mg capsules supply (21) capsule 1 capsule - every 8 hours - oral

Pack size Numbers Only

Pack size Numbers Only

Pack size Numbers Only

HENDERSON

Signature of Doctor Date 21-Apr-20

Please read notes overleaf and complete relevant parts BEFORE going to a pharmacy.

Remove Item Finished Cancel

Remove Forward Finish Prescribe

Once added to script on right, click finish, then the above will be displayed- print if it is to be faxed by hub or click store for later if being sent to hub for printing and faxing.

Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Case # 69658

No locked cases

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

On-line clinician [Joe Bloggs] Enter Case Details Comfort Call Service

Patient Details Medical History Event List ECS eCare Messages NHS 24 Current Consultation

Interface Status List

Call Handling

New Patient

Comfort Call Service (11)

Modify Open Cases (17)

Edit All Cases

Case Tracking (14)

Record Patient Arrival (2)

Confirm Appointment Times (1)

Appointment System

Appointment System (Manager)

Clinician Options

Despatch

Despatch... (0)

Message History

ECD

Enter Case Details (6)

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Heading

Clinician Name HENDERSON

History

*****HIGH RISK COVID AREA PLEASE*****

MR Bloggs attended with a dry cough and persistent fever following a trip to china. He has been self isolating but now feeling more Short of breath. NOW COUGHING UP DIRTY SPUTUM. CONTACT WITH A PATIENT WITH CONFIRMED COVID.

Examination

unable to manage sentences on phone, coughing alot, sounds wheezy

Diagnosis

worsening sob post return from abroad.

Treatment

*****REQUIRES PCC 1 HOUR FOR COVID ASSESSMENT RED AREA*****

Consultation start: 21-Apr-20 22:31:01 BST

Consultation finish: 21-Apr-20 23:12:55 BST

<< Templates

Abdomen Assessment Groin Heart Lifestyle Limbs Lungs Post C.C

Skin Tests Asthma As...

Code	Description	Type
1738.		

<< Coding

Remove

Search

prescribed Drugs

Forward

Finish

Prescribe

adastra

Change Case Type & Priority

After assessment

Case Type	Usage
C19... COVID19 Advice	Used for COVID Advice
C19... COVID19 Video Call	
C19... COVID19 Observation	
C19... COVID19 Assessment	
C19HV COVID19 Home Visit	

Priority	Usage
12 Within 12 Hours	
4 Within 4 Hours	
2 Within 2 Hours	
1 Within 1 Hour	

Next > Cancel

If you feel after the consultation the patient needs seen then click forward and the box to right will open. Then scroll down and choose you location to be seen and time disposition.

Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

Case # 69658 No locked cases

Patient: Joe Bloggs 11-Aug-1965 (54 years)

Phone: Return No: 0141 222 0000

Current Location Home 1 last week

Douglas Street Community Health Clinic
19 Douglas Street
Hamilton
Ln ML3 0BP

Search Menu (Ctrl + E)

Enter Case Details Comfort Call Service On-line clinician [Joe Bloggs]

Patient Details Medical History Event List ECS eCare Messages NHS 24 Previous Consultation / COVID19 Advice Current Consultation

Interface Status List

Call Handling

- New Patient
- Comfort Call Service (11)
- Modify Open Cases (17)
- Edit All Cases
- Case Tracking (17)
- Record Patient Arrival (3)
- Confirm Appointment Times (0)
- Appointment System
- Appointment System (Manager)

Clinician Options

Despatch

- Despatch... (0)
- Message History

ECD

- Enter Case Details (6)

Email

Patient Maintenance

Database Search

Messaging

External Information

Medicine Management

General

Surgery Messaging

Heading

Clinician Name HENDERSON

Consultation start: 21-Apr-20 23:16:16 BST

Consultation finish: 21-Apr-20 23:16:31 BST

History

Examination

Diagnosis

Treatment

Code Description Type

<< Coding Remove Search

Prescribed Drugs

Forward Finish Prescribe

Once you click finish, another tab will open so the next clinician can insert their notes. Just close the arrow at the top right corner.

Menu

Logged in as: DR. JOHN HENDERSON [2882] Douglas Street Clinic

LOG OFF

No locked cases

Only show status for cases at this location

Waiting For Clinician	10
Enter Case Details	6

Search Menu (Ctrl + E)

Enter Case Details x Enter Case Details x Comfort Call Service x

Interface Status List

Call Handling

Case #	Entry Time	Priority (late...)	Fullname	Case Type	Location	Sex	Age	Status Code	Status D...	Case Tag D...	Appointme...	Arrival Time	Locked By
--------	------------	--------------------	----------	-----------	----------	-----	-----	-------------	-------------	---------------	--------------	--------------	-----------

Specialism: (Count=4)

69...	21-Apr-20 22:15:28	Within 2 Hours	Joe Bloggs	COVID19 Asse...		Male	54 years	ECD	Enter Ca...				
69...	21-Apr-20 21:27:15	Within 2 Hours		Home Visit	Hub	Fem...	75 years	ECD	Enter Ca...				
69...	21-Apr-20 23:01:37	Within 2 Hours		Doctor Advice	Hub	Fem...	50 years	ECD	Enter Ca...				
69...	21-Apr-20 22:30:31	Within 4 Hours		Home Visit	Hub	Fem...	79 years	ECD	Enter Ca...				

Enter Case Details

Lookup Case Details

Case Edit

Pass to Despatch

Your case will still now be in ECD, in order for it to be moved for further action right click on the patients line and click pass to despatch.

The despatchers will then send to the appropriate centre to be seen or car if HV is required.

Clinician Options

Despatch

Despatch... (0)

Message History

ECD

Enter Case Details (4)

Email

Patient Maintenance

Database Search

Messaging

External Information

Medicine Management

General

Surgery Messaging

Record 1 of 4

Case Summary

History:*****HIGH RISK COVID AREA PLEASE*****

MR Bloggs attended with a dry cough and persistent fever following a trip to china. He has been self isolating but now feeling more Short of breath. NOW COUGHING UP DIRTY SPUTUM. CONTACT WITH A PATIENT WITH CONFIRMED COVID.

Examination:unable to manage sentences oin phone, coughing alot, sounds wheezy

Diagnosis:worsening sob post return from abroad.

Treatment:*****REQUIRES PCC 1 HOUR FORCOVID ASSESSMENT RED AREA*****

Adastra Training

- I hope the above is not too complex and is followed easily, if there are any issues or comments please let me know at
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